

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 20th day of November 2018

C.G.No:258/2018-19/kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

K.Prasanna Lakshmi,
D.No:2/159,
Vempalli Road,
Yerraguntla,
Kadapa -Dist.

Complainant

AND

1.AAO/Yerraguntla
2.AE/Yerraguntla
3.ADE/Yerraguntla
4.DE/Proddatur

Respondents

ORDER

1. Complainant filed a petition before this Forum for Revision of CC Bill for the Sc.No: 2234401009796.
2. Respondent No:2 submitted his written statement stating that complainant's service was inspected by him and found that both the contracted load and connected load are 2 KW and the CC bills generated are tallied with the consumed units. When the same was intimated to the complainant, the complainant also satisfied with the words of Respondents.
3. Complainant also expressed his satisfaction when he was contacted by the Forum on 27.10.2018 at 12.00 PM.
4. In as much as the grievance of the complainant was resolved, the case is disposed off in favour of the complainant.

DESPATCHED
DATE 22/11

C.G.No:258/2018-19/Kadapa Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20th day November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.